

GRIFFIN-SPALDING DEVELOPMENT AUTHORITY



Telecommunication/ Technology

Voice

AT&T provides telephone service to Spalding County with direct-dial digital service available. A local Electronic Stored Program Control Central Office offers a wide range of enhanced features such as a Digital CENTREX Service for business and Custom Calling Services for both businesses and residential use. Access is available to a variety of long distance carriers' fiber optic networks.

Data

Several types of data communication capabilities are available and include:

- Digital Data Service from 2.4 KBPS up to 64 KBPS
- T-1 Service at 1.544 MBPS

Services available in Atlanta may be provisioned to Spalding County:

- Switched Digital Service at 56 KBPS
- Fast Packet Services (Frame Relay and Connectionless Data Service) access at 56 KBPS or 1.544 KBPS

Video

Video conferencing via dedicated digital services is available.

Infrastructure

Along with the Digital Electronic Stored Program Control local central office, many miles of fiber optic cable support the telecommunication network in the Griffin area with additional deployment in progress.

Service

AT&T offers trained service technicians to maintain most any business system sold. The digital switching system utilizes state-of-the-art communications technology to serve Griffin and is among the best in terms of reliability. AT&T cooperates with several long-lines systems. Trucks and other facilities are available upon request.

Call Waiting, Call Forwarding, Speed Calling, Three Way Calling, Call Return, Call Tracing, WATS, 800 service, Telex service and FX lines are available from BellSouth. If problems occur, there is 100% backup and 24-hour availability at the AT&T Central Office.

Mobile Telephone Service

Mobile telephone service is available from AT&T, Sprint/Nextel, Metro PCS, T-Mobile & Verizon Wireless. The system works well in the Griffin area, and a call on the cellular system to Atlanta is a local call.